

## **Performance Scrutiny Committee – 4 July 2019**

### **Community Safety Services Annual Report 2018-19**

#### **Report by Director for Community Safety Services**

#### **RECOMMENDATION**

1. **The Committee is RECOMMENDED to approve the publication of this Annual Report 2018/19.**

#### **Introduction**

2. This is the annual performance report for Community Safety Services. The report provides the County Council, Councillors and members of the public to with a review of the Service's performance over the last financial year. Community Safety Services set realistic but challenging performance measures every year, aligned to our 365alive vision. The full report can be found at annex 1 of this report.
3. Community Safety Services comprises of Oxfordshire Fire and Rescue Service, Trading Standards, Road Safety, Emergency Planning and Gypsy and Traveller Services.
4. Highlights from 2018-2019 include:
  - (a) This year has seen the opening of a new fire station in Carterton, our 25<sup>th</sup> fire station in the county.
  - (b) The service has continued to achieve high levels of performance against our 365 alive vision.
  - (c) The service has continued to meet the agreed response standards to incidents across the county.
  - (d) The number of accidental fires in commercial properties continues to see a year on year decrease on the previous five years: 98 this year compared on 110 in the previous year
  - (e) The percentage of women in operational roles has increased on last year. This is a small increase but a move in the right direction as applications from women continue to increase. The percentage of women in operational roles is at 6.79% (with a target of 6.66%) compared to 5.28% last year.
  - (f) Our Trading Standards Services have continued to save money for Oxfordshire consumers: £230,140 this year compared to a target of £210,000 and £188,936
  - (g) We have continued to inform Councillors in Oxfordshire of significant incidents in their area. This ensures that they are continually updated with the latest information and any effects than an incident could have on residents

Simon Furlong  
Director for Community Safety and Chief Fire Officer

Background papers:

Contact Officer: Angela Smallwood Performance Improvement Manager  
July 2019